



Our Mission is to protect taxpayer money as the State's Banker, Chief Investment Officer & Financial Services Provider

Treasurer Kimberly Yee

GOAL 1: EMPLOYEES	GOAL 2: TECHNOLOGY	GOAL 3: INVESTMENTS	GOAL 4: TRANSPARENCY	GOAL 5: EFFICIENCY
<p>Create and support a culture of leadership and continuous advancement.</p>	<p>Improve efficiency and effectiveness through modernization of technology.</p>	<p>Protect taxpayer money, invest for safety and yield.</p>	<p>Ensuring excellent customer service and financial transparency for taxpayers.</p>	<p>Promote efficient state government through financial services.</p>
<p>OBJECTIVES: Define and implement capacity requirements to continue to embrace changing financial requirements, services, regulations and technological advancement.</p> <p>Develop a leadership succession plan that includes a leadership gap analysis and cross training in all divisions.</p> <p>Implement reward-based program that encourages employees to share ideas that further strengthen the agency's mission and vision.</p>	<p>OBJECTIVES: Develop and implement a new financial operations system.</p> <p>Transition to electronic processing of financial revenue transactions.</p> <p>Implement a statewide image deposit process for all state agencies.</p> <p>Implement disaster recovery systems and protocol to allow for timely completion of all state agency investments, revenue receipt and obligation payments.</p>	<p>OBJECTIVES: Recruit, train, advance and retain professional staff with experience in investing.</p> <p>Implement the best technology for efficiency, risk reduction, and increased safety.</p> <p>Provide proper risk-adjusted returns on investments.</p> <p>Continue proper contingency measures for investment management.</p>	<p>OBJECTIVES: Strengthen customer service.</p> <p>Improve the Office's web page to provide better comprehensive understandable financial information.</p> <p>Facilitate a one stop point for the public to access financial information of the State of Arizona.</p>	<p>OBJECTIVES: Improve revenue collection efficiencies across state agencies.</p> <p>Maintain working relationships with elected officials and agency directors to provide financial services to support agency efficiencies.</p> <p>Update web page/portal to provide secure access by agencies to their financial transaction information.</p> <p>Optimization of financial services provided for agencies to support PCI compliance.</p>
<p>MEASUREMENTS: Conduct annual training assessment to ensure training is designed to improve organization and individual performance.</p> <p>Engage external customers for feedback used in the analysis of staff to identify and address concerns.</p> <p>Deploy performance-based bonus strategy.</p>	<p>MEASUREMENTS: Automation of repetitive tasks.</p> <p>Measured reduction in paperwork required from outside sources (agencies) and retained by office.</p>	<p>MEASUREMENTS: Performance benchmarks adjusted for risk.</p> <p>Maintain \$1 NAV for Pool 5 and Pool 7. Maintain S&P AAaf/S1+ rating on Pool 5.</p> <p>Weekly & Quarterly comparison of local and national bank rates. Semiannual comparisons of mutual funds.</p>	<p>MEASUREMENTS: Timely Distributions to local governments.</p> <p>Timely payments to statewide vendors.</p>	<p>MEASUREMENTS: Process reviews.</p> <p>Automated receipt process.</p> <p>Reconciliation process automated.</p>